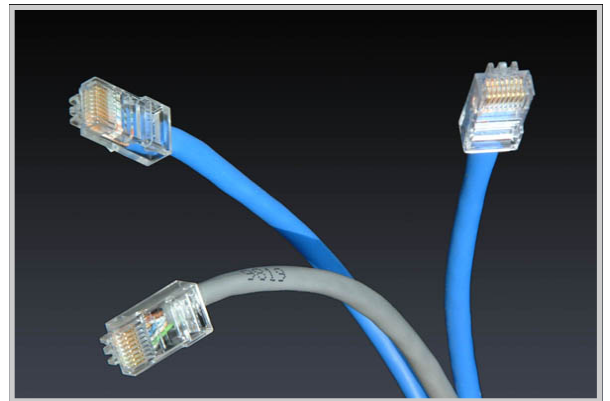


Network Installation & Support

Accuserve specialises in both local and wide area Network design and installation. From initial strategic planning to applications development and systems integration, we have the expertise to help clients expand their existing computer systems from simple word processing and spreadsheet applications to integrated, cross-network, multi-database and accounting systems.



We provide all the systems engineering required to design and install all sizes of Networks and to ensure connectivity with virtually all types of systems.

It is imperative that sound, long-term planning is implemented before major expenditure on computing is undertaken. We help our clients to develop plans with their commercial ambitions and embrace all aspects of technology. Most importantly, we review the plans on a regular basis to take into account advances in commercial emphasis and technical developments.

We will research and make recommendations on all aspects of computing, both pre and post installation, covering such topics as cabling, type of hardware, bespoke software, operating systems, security, communications and disaster recovery

Telephone & Remote Support

All service calls are monitored by our in-house qualified technical help desk,

We are able to provide telephone & remote access support which has proved on many occasions an excellent first line of support in order to immediately resolve many software or hardware problems.

If the problem cannot be resolved via the telephone or remotely, the information is passed to the attending engineer,